

notes & prices information: uk tournaments

- > It is a condition of entering our tournaments, that everyone within your group must book their accommodation arrangements through Sports Tours (please refer to our booking conditions - page 63 for more information). Accommodation is in bungalows and holiday homes. The tour description tells you what to expect and the maximum sleeping capacity ('berths') of the accommodation unit.
- > Children under 21 may only occupy self-contained units if accompanied by at least one parent.
- > A typical 6-berth unit consists of two bedrooms, a lounge/dining area (with a convertible double sofa bed), kitchenette (see below) and a shower/wc.
- > An 8-berth unit is the same as above and usually has one additional bedroom or two sofa beds in the lounge area (suitable for children).
- > Most units contain at least one double bed. If you require these beds for single occupancy, you must inform us when booking as an under-occupancy supplement will apply.
- > All our holiday homes have kitchenettes (except Blackpool & Pakefield). They are designed for cooking simple or light meals. Typically, kitchenette have a two-ring gas or electric hob, sink unit and a fridge. An adequate though limited range of pots, pans, cutlery and other utensils is supplied. If any items are worn, missing or damaged, please notify reception whose responsibility it is to replace them.
- > On check-in, you may be asked to sign an inventory listing the items supplied. This may be checked on your departure and you will have to pay for missing or damaged items. It is in your own interests therefore to check the list carefully on arrival before signing it and to report any missing or damaged items immediately.
- > Electricity is included in the price of your apartment or holiday home at most of our holiday centres. If you are staying in Classic or Budget apartments at Pontin's, Camber Sands and Southport tokens need to be purchased to acquire electricity, also Summerfields and Hemsby beach - Great Yarmouth.
- > All holiday centres include bed linen but NOT towels.
- > Club passes included. Tournaments are usually played at a different location to the Holiday Centre and you are expected to make your own transport arrangements, except Camber Sands and Blackpool where courtesy buses are available.

facilities available

- > There will be a moderate charge for most sports, leisure and other facilities. Opening times and dates vary between each resort and some facilities may not be available at certain times.

luggage

- > Everyone is responsible for getting his or her own luggage from the car or coach to your accommodation.

what your UK tour price includes

- > Accommodation from 16:00hrs on the day of arrival until 10:00hrs on the day of departure for the number of nights specified. Use of swimming pool at holiday village plus free facilities as specified. There may be a small charge (pay locally) for use of other facilities. Membership of the resort social club.

empty beds

- > All our tour prices are based on full occupancy of accommodation. An unused bed supplement per empty bed per night is applicable at all centres.

security deposit

- > All our UK Holiday Centres require groups with any teams aged U12 and above to pay a security deposit (with the exception of The Lake District which make a charge for all age groups). This amount will be included on your final invoice and will be refunded two weeks from the completion of your holiday (providing your accommodation and fittings remain in the same condition as when you arrived).

under 15's & 16's teams: the following conditions will apply

- > UK tournaments will be restricted to eight teams per age group.
- > An equal number of adults to children must apply.
- > No all male/female parties. MUST BE FAMILY GROUPS.

european tours

- > Accommodation at our holiday parks is either bungalows, villas or mobile homes. The tour description tells you the maximum sleeping capacity ('berths') of each unit.
- > Children under 18 may only occupy self-contained units if accompanied by at least one adult who is over 25 years of age.
- > 4-berth units consist of two bedrooms, lounge/dining area, kitchenette (see below) and shower/wc.
- > 6-berth units consist of three bedrooms, lounge/dining area, kitchenette (see below) and two separate shower/wc's.
- > 7/8-berth units consist of four bedrooms, a lounge/dining area, kitchenette (see below) and two separate shower/wc's.
- > Most units contain at least one double bed. If you require these beds for single occupancy, you must inform us when booking as an under-occupancy supplement will apply.
- > All self-catering units have kitchenettes. They are designed for cooking simple or light meals and typically have a two-ring gas or electric hob, sink unit and fridge. An adequate though limited range of pots, pans, cutlery and other utensils is provided. If any items are worn, missing or damaged, please notify the reception whose responsibility it is to replace them.
- > On check-in, you may be asked to sign an inventory listing the items supplied. This may be checked on your departure and you will have to pay for missing or damaged items. It is in your own interest to check the list carefully on arrival before signing it and to report any missing or damaged items immediately.
- > Electricity and bed linen is included (not towels).
- > Meals are only included where mentioned in the tour description. Where breakfast is provided, it will be the Continental type. Dinner is 2 or 3-courses, usually based on a group menu, and served in the evening. If any members of your group have special dietary requirements, please inform us when you book and confirm with the reception staff on your arrival.
- > Please note: If your matches are played in the evening (typically on midweek tours), you will be given lunch instead of dinner if booked on half-board basis.

accommodation supplements for bungalow parks:

- > The prices quoted in our brochure at some resorts are based on groups staying in 6 berth accommodation units. Should you require 4 or 5 berth units, the following supplements will apply:-

	Center Parcs Sunparks	All Other Holiday Parks
5 berth units	£49	£39
4 berth units	£79	£59

The above supplements are per unit. Please note any empty beds will also be charged for at the supplement indicated in the respective price grids.

groups consisting of 50 plus persons

- > Once your arrangements are confirmed, we will then book your executive coach for the actual number of persons indicated. Should your numbers decrease at a later date, cancellation charges will be incurred and if we are unable to alter your vehicle type, additional empty seat supplements will apply.

luggage

- > Everyone is responsible for getting his or her own luggage from the car or coach to your accommodation.
- > Airlines impose a limit on the amount of luggage they will allow each passenger to carry. This limit will be shown on your tickets. There are also certain restrictions on the items that can be carried as hand luggage/hold luggage. Please ask at the time of booking or contact the airline direct for further details.

travelling by coach, what your price includes

- > Prices are based on group size of 40 or more with full accommodation occupancy.
- > Return coach travel from one central pick-up point in England or Wales to your resort.
- > Use of the coach in resort for transport to/from your fixtures Optional stadium visit or excursion (excludes entry fees) by coach up to 60 miles round trip. (Subject to driver's permissible working hours).

- > Our double decker executive coaches seat groups from 50 to 74 persons. These coaches will be subject to a supplement if full seating capacity is not achieved. On some occasions, two 49 seater executive vehicles may be used and empty seat supplements do also apply should less than 40 persons travel on each vehicle.
- > Return ferry crossing via Dover/Calais. Other routes are available at a supplement, see page 23.
- > Accommodation in resort from 15:00hrs on the day of arrival until 10:00hrs on the day of departure for the number of nights specified on the holiday price table.
- > Use of swimming pool in resort with free entry if specified. There may be small charge (pay locally) for use of other facilities.
- > Two fixture arrangements per booking. (Additional fixtures available, see tour description for cost).
- > VAT and hotel taxes where applicable.

meals/empty beds/small groups

- > At many centres, meals (breakfast and/or evening meal) can be arranged at a supplement. See the tour description for details. All meal supplements are per person per night.
- > Meals as requested and confirmed by us on your holiday invoice. 'Half-board' means continental breakfast and one main meal per day.
- > All our tour prices are based on full occupancy of accommodation. Empty bed supplements apply.

Security deposit

- > All our European resorts require each group to pay a security deposit. This amount will be included on your final invoice and will be refunded two weeks from completion of your holiday (subject to any damage being caused during your tour). Please note some of our accommodation suppliers insist on groups paying an additional deposit on arrival in resort to cover breakages and unacceptable behavior. Therefore, if you are traveling to a resort where this applies, your group will be charged a nominal fee on your invoice and the additional deposit will need to be paid direct to the accommodation suppliers on arrival.

holiday insurance

This Policy Summary is to help you understand the insurance that your Policy provides. It details the key features, benefits, limitations, and exclusions, but you still need to read the Policy Wording for a full description of the terms of the insurance, including the policy definitions, together with the Schedule, and any endorsements, applying to your policy. The levels of cover and excesses which apply to your insurance are detailed in the Summary of Cover on page 3 of your Policy wording. An Important Notice, and Important Notes are detailed on pages 1 and 6 of your Policy Wording. This Policy Summary does not form part of the Policy Wording. Individuals who have paid for our insurance must be given the full policy document, which can be downloaded from our website or will be provided with your tickets.

Our competitive premiums are inclusive of Insurance Premium Tax of 17.5%. > UK all durations £3.95. > European up to & including 5 days £14.95. > European over 5 to 10 days £17.95. > USA up to 14 days £29.95. > Infants under three are covered on their parents cover.

insurer - this insurance is underwritten by Optimum Underwriting Limited, as Underwriting Agents for Groupama Insurance Company Limited.
purpose of this insurance - to provide financial protection and emergency assistance for your trip(s).
period of cover - as stated on your Policy Schedule.

the cover

section of cover	up to limit of (£) per insured person	excess	selection of the policy wording that contains further details	
Cancellation	£1,500	£35* (£10* for Loss of Deposit)	Section 1	Page 8
Curtailed	£1,500	£35*	Section 2	Pages 9 & 10
Missed Departure	£400	Nil	Section 3	Page 10
Travel Delay	£180/£1,500	£35* (Abandonment only)	Section 4	Pages 10 & 11
Personal Accident	£15,000	Nil	Section 5	Page 11
Medical Emergency Expenses	£2,000,000	£35*	Section 6	Pages 11 & 12
Hospital Benefit	£500	Nil	Section 7	Page 12
United Kingdom Expenses	£1,500	Nil	Section 8	Page 13
Personal Property Single Article Limit	£1,500 Child £500	£35*	Section 9	Pages 13 & 14
Valuables Limit	£300 Child £100	Nil		
Sunglasses Limit	£200 Child £100			
Delayed Baggage	£75 £200			
Personal Money	£400 (Cash £200) Child cash	£35*	Section 9	Pages 13 & 14
Loss of Passport/ Driving Licence	limit £100 £200	Nil	Section 10	Page 14
Personal Public Liability (excluding player to player whilst participating in any sport)	£2,000,000	Nil	Section 11	Page 15
Legal Expenses	£25,000	Nil	Section 12	Page 15

* Note: Nil Excess for Children
Optimum Underwriting Limited Registered in England No 3805719. Registered Office: Somers, Cranbrook Road, Benenden, Kent TN17 4ET. Optimum Underwriting Limited are Underwriting Agents for Groupama Insurance Company Limited. Both Companies are Authorised and Regulated by the Financial Services Authority.

booking conditions

We take great pride in the quality and standards of the tours we offer. We want you to be completely satisfied with the services we provide and we invest considerable resources in an attempt to achieve this.

In order to avoid misunderstandings, we have set out below the terms which, in conjunction with the UK and European general information on pages 8, 9, 18, 19, 20, 21 & 66 and the applicable tour or tournament descriptions contained in this brochure, form the basis of our contract with you. Please read them carefully as they set out our respective rights and obligations. In these Conditions "we" and "us" means Sports Tours Ltd and "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date).

1. MAKING A BOOKING: It is a condition of entering our tournaments, that everyone within your group must book their accommodation arrangements directly through Sports Tours Limited. If any group or part of a group, does not book their accommodation through Sports Tours Limited, we shall be entitled to prohibit the whole group from participating in our tournaments and from entering the tournament venues. You can make your booking by following the procedure set out on page six of our brochure. Please note: We only hold options (where possible) for accommodation only. Any option we hold for you will lapse and we shall have no further liability to you if we have not received the appropriate deposits from you within the time period

stated at the time you made your optional booking. We do not hold options for flights. For flight bookings, we do require an additional deposit payment and you will be advised of this at the time of booking. The balance of the flight costs must be paid to us within two weeks of this date. In addition, we still require the initial deposit of £40.00 for the other. If we accept a nominal deposit to reserve your accommodation arrangements prior to paying the full deposits required and you decide not to proceed with the arrangements, then the minimal deposit amount will be forfeited. If at the time of booking you do not submit satisfactory evidence that you have obtained insurance (see section 4) below) we will add the appropriate premiums for the travel insurance we offer to your Confirmation Invoice. Our Confirmation Invoice(s) will also include Damage Deposits as explained in section 5). Subject to availability and receipt of all applicable deposit payments (full payment in respect of flights) from you, we will issue our Confirmation Invoice. It is at this point that a contract comes into existence between us. NB For bookings made with 8 weeks of departure, a binding contract between us comes into existence when you have made the appropriate payments to us in full and we have given verbal confirmation of your booking to you. The balance of your tour must be paid in full, including any applicable insurance premiums, not less than eight weeks before departure. If you fail to pay by the due date, we reserve the right to treat your booking as cancelled by you. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown in clause 6 depending on the date we reasonably treat your booking as cancelled. Please note that our agreements with our suppliers require us to make payment to them for your arrangements at various times. If we do not pay our suppliers in full and on time, our supplier has the right to cancel the booking. Therefore, even if we do not cancel straightaway because you have promised to make payment please be

aware that this is only on the understanding that if our suppliers cancel the booking before we receive your payment, we will have no liability towards you. This situation will be treated as the booking having been cancelled by you and you will be liable for the cancellation charges due at the date the booking is cancelled. If you book less than eight weeks before departure, you must pay the full amount for the tour, together with any applicable insurance premiums (see above and clause 4) at the time of booking. All payments for these late bookings must be made by credit or debit card. It is your responsibility to thoroughly check the Confirmation Invoice and other documents we send you as soon as you receive them and advise us of any discrepancies within fourteen days (5 days for tickets) of receipt. It is also your responsibility to complete the Final Numbers Form and return it to us not less than 12 weeks before the scheduled departure date of your tour. If you have added any new group members on the Final Numbers Form, or you add to the number of people in your group at a later stage, you must send us all additional appropriate deposits (or full payment for each additional person if this occurs less than 8 weeks before departure) when you return the form to us or make the late amendment to the booking. If you alter the number of people traveling, the tour price will be recalculated accordingly, and we will issue a Supplementary Confirmation Invoice for the revised amount. For example, if your party size is reduced, this may mean the accommodation is under-occupied or that your small group supplement may increase. If the change means an increase of the price per person to the remaining passengers, this increase is not recoverable under the terms of the cancellation section of the insurance policy we offer. Details of what your tour price includes and what it excludes are set out in the general information sections of this brochure. We reserve the right to charge up to 3% of the value of any payment made by credit card to cover our bank charges.

principal exclusions & limitations	policy reference
medical health requirements - Restrictions in cover apply if a claim is made relating to a medical condition, illness, or injury, of the Insured Person(s), or any person who your travel depends on, which you or they knew about before you bought this insurance, or which develops before the travel to which this insurance applies begins. It is very important that you refer to the Medical Health Requirement Clause on page 5 of the Policy Wording, as you may be able to obtain cover for such medical conditions by contacting the Medical Screening Helpline. If you have any queries regarding cover, you should contact the Medical Helpline on 0845 250 5274 FOR ADVICE.	Medical Health Requirements Clause Page 5 General Exclusions Page 16
hazardous holiday activities & dangerous pursuits - We will not pay any claim directly or indirectly resulting from participation in certain hazardous activities, professional or organised sports, racing, speed or endurance tests, or other dangerous activities except those listed in the Tour Itinerary with Sports Tours. We may be prepared to offer cover for certain activities, so if you require such cover, or are unsure whether the particular activity / pursuit is considered hazardous by us, you should contact the Insurance Agent who arranged your insurance for advice.	Amateur Sporting & Hazardous Activities General Exclusions Pages 16, 17 & 18
personal property & personal money - Cover is provided for loss, damage, or theft of your Personal Property, including Personal Money and Loss of Documents. We may, however, take off an amount for wear and tear when settling a claim, depending on the age and condition of the property. Cover is only provided up to maximum amounts for individual items, valuable items, and cash within the overall limit. The Policy Wording provides full details of these limits.	Section 9 Pages 13 & 1
excesses - Certain sections of cover are subject to an excess applying to each claim. An excess means that you are responsible for the first sum per person per incident when you claim. The amount of any excess is detailed in the Policy Wording on the Summary of Cover page, and under the Sections to which an excess applies, unless you have taken the double excess or excess waiver option.	Summary of Cover Page 3
duration of cover - All trips must start from, and end in the United Kingdom (including the Isle of Man and Channel Islands), and the policy must cover the whole duration of the trip, and cannot be effected once travel has commenced. If your insurance is under an Annual Multi-Trip Policy, a maximum duration of any one trip applies. The limit, including the limit for Winter Sports cover (if applicable) is stated in the Policy Wording.	Important Notes Page 6
if you change your mind - If, having examined your Policy Wording, you decide the insurance does not meet your needs, you can cancel the insurance within 14 days from the date you receive the Policy Wording, and we will refund the premium provided you have not taken a trip to which the insurance applies, and you have not made a claim. If you wish to cancel your insurance you should contact the insurance agent who arranged your insurance.	Period of Insurance Page 5
making a claim - If you wish to make a claim, please telephone the appropriate number below:- Emergency medical or travel expenses whilst abroad – Telephone One Assist Emergency Service +44 (0)1992 444337 Travel Legal Expenses Claims – Telephone Lexceteras Limited 0871 222 9842 All other Claims please report to Preferential Administration Services, 6th Floor, Central House, Clifftown Road, Southend-On-Sea, Essex SS1 1AB. Telephone 0871 222 6490. Please quote Scheme Number ST500	
your right to complain - Whilst every effort is made to maintain the highest service standards, should there be an occasion when the service you receive falls below standard you expect, please contact:- a) The Intermediary or Company that sold you this insurance if about their service. If you are then dissatisfied with the way your complaint has been handled, please contact: The Managing Director, Optimum Underwriting Limited, PO Box 337, Dorking, Surrey RH4 3Y(Nb) Any complaint you may have regarding the insurance under your Policy, or the way a claim has been dealt with, please follow the Complaints Procedure detailed on page 20 of your Policy Wording. If after following the procedure detailed in a) or b) above you are still dissatisfied, you have the right to refer your complaint to: The Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR	
the financial services compensation scheme - (FSCS) - Groupama Insurance Company Limited are covered by the FSCS. This means that you may be entitled to compensation from the Scheme if we are unable to meet our financial obligations. Full details are available from the FSCS.	

demands & needs - This travel insurance policy will suit the demands and needs of an individual, or group (where applicable) who have no excluded pre-existing medical conditions, are travelling to countries included within the policy terms and who wish to insure themselves against the unforeseen events detailed in the cover section below. Subject to terms and conditions and maximum specified claim limits. **IMPORTANT** - You may already possess alternative insurance(s) for some or all of the features and benefits provided by this product; it is your responsibility to investigate this. We will not provide you with advice about the suitability of this product for your individual needs but we will be happy to provide you with factual information to assist you in making an informed buying decision. **Sports Tours Ltd is an Appointed Representative of ITC Compliance Ltd who are authorised and regulated by the Financial Services Authority (FSA).**

OTHER DETAILS: Depending on the arrangements you have booked, we may need to collect various personal details regarding all members of your party (for example in order to complete Player Registration Forms.) All such information must be returned to us by the dates advised up to you at the time of booking (see also clause 26.)

2. ALTERATIONS OR TRANSFERS BY YOU: If you wish to alter your arrangements after we have issued our Confirmation Invoice or, if applicable, our Supplementary Confirmation Invoice, we will wherever possible carry out your wishes. Since alterations cause extra work and costs, we reserve the right to charge an administration fee of £20 for each alteration together with any additional charges of whatever nature imposed by the suppliers in providing the components parts of your tour. A complete change of arrangements may be treated as a cancellation and rebooking in which case our cancellation charges will apply. You may replace any group member with a new member up to seven days before departure but you must make your request in writing. We will impose an administration charge of £20 (plus any appropriate travel insurance premium) per transferred arrangement and the transferor and transferee will be jointly liable for this, together with any additional charges of whatever nature imposed by the suppliers in providing the components parts of your tour.

3. CANCELLATION BY YOU: If you wish to cancel the arrangements for any group member or for the whole group, you may do so at any time. You must do this in writing and the date of cancellation is the date on which the cancellation is received at our offices. For non-flight inclusive tours the following scales of charges will apply (NB: If the total cost of your tour is less than the deposit stated above, then the cancellation charge will not be calculated as a percentage and full payments will be lost at whatever stage you cancel.) Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges. Insurance premiums and amendment charges are not refundable in the event of the person(s) to whom they apply cancelling. Up to 8 weeks prior to departure: loss of deposit. Between four to eight weeks of departure: 50% of tour cost. Less than four weeks prior to departure: 100% of tour cost. NB: A cancellation by some group members may increase the cost per person of those still travelling. This is explained more fully in section (1) above. If you have insurance and the reason for cancellation falls within the terms of the insurance policy, the insurance company may refund certain charges. All claims must be made direct to the insurance company. We do not become involved in any claims between you and your insurance provider. If we have booked flights on your behalf, the cancellation terms and conditions of your flight operator will also apply. Cancellation at any time after flights tickets have been issued is likely to incur a cancellation charge of up to 100% of the cost of the flight. Please note that should any member of your group cancel or if the arrangements change, then the full price of the flights is payable.

4. TRAVEL INSURANCE: It is a condition of booking that you are adequately insured. You must therefore either purchase our special tour insurance policy or arrange a policy that provides you with equal or greater cover in respect of (i) cancellation or curtailment of your tour due to accident, sickness or redundancy; (ii) personal accident and personal liability; (iii) medical expenses; (iv) personal effects and money; and (v) playing and practicing your sport. Unless you provide, when you send us your booking form, a copy of your own policy, we will arrange and charge for insurance for each member of your party. If you arrange your own policy and you alter the number of people on your booking, whether on the Final Numbers Form or at a later stage, you must, when making the relevant alteration, send us a copy of the amended policy, if applicable. Whether you take out our insurance policy or arrange your own, we advise you to study the terms very carefully to ensure that it is suitable for you, and includes cover for all activities in which you intend to participate during your tour. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs. We do not check alternative insurance policies. It is an FSA requirement that every person who takes out our insurance has been given a copy of the insurance wording booklet, which is in a downloadable format on our website or it can be posted to you on request. Individuals who have paid for our insurance must be given the full policy document, which can be downloaded from our website or will be provided with your tickets.

5. SECURITY/DAMAGE DEPOSIT: This will be added to your Confirmation Invoice (and Supplementary Invoice if applicable) and is due for payment with the final balance. The security deposit will be used to cover the cost (if any) of any damage or breakages caused by members of your group, whether accidentally or otherwise, or to pay compensation to your host club should you decide not to attend one of your matches. The cost of any damage or compensation will be the joint responsibility of all the members of the group and the sum taken from the group will be returned within two weeks of your date of return, less any deductions made for these reasons. Should the amount of the security deposit not be sufficient to cover the cost of any damage caused/compensation due, you will be responsible for paying the excess owed. See also clause 13. NB the decision to deduct any monies from your security/damage deposit is at the complete discretion of the service provider/host club. We cannot become involved in any disputes/claims made in respect of these monies. All disputes/claims must be dealt with directly with the service provider.

6. CHANGES/CANCELLATIONS BY US: The arrangements for tours in this brochure are made up to a year in advance and, whilst it is unlikely, it is sometimes necessary to make changes. A change may either be a major or minor change. A major change includes the following: a change to the departure date from the UK, a change to scheduled transport departure times of more than 12 hours or a change of resort. Except as set out under 'Fixture Arrangements' below, if a major change becomes necessary, we will tell you as soon as practically possible before your departure, and you will then have the choice of accepting the change, taking an alternative tour (where this is of lower cost, we will refund the difference in price, but where it is of a higher cost, you must pay the difference), or withdrawing from the contract and accepting a full refund. Any other change is a minor change. We may make minor changes at any time and although we will, if possible, advise you of any such change before your departure, we are not obliged to do so or to pay compensation or offer you the options set out above. Except as set out below where, after departure, a significant proportion of the services forming part of your tour are not or cannot be provided, you will have the choice of returning to your original point of departure and receiving a pro-rata refund for the cost of the remainder of your tour, or accepting alternative arrangements. Except as set out under 'Fixture Arrangements' below in the unlikely event that we are forced to cancel your tour before the date of departure, you will have the choice of accepting an alternative tour (where this is of lower cost we will refund the difference in price, but where it is of a higher cost, you must pay the difference) or accepting a full refund. We will not cancel your tour less than two weeks before the departure date unless you have failed to comply with any of these booking conditions entitling us to cancel, for example paying the balance on time or we have to cancel due to 'Insufficient Numbers' or 'Force Majeure' as more fully explained below at (7) and (8). If we have to cancel for these reasons, we will not be liable to pay you any compensation. You should tell us as soon as practical, practically, whether you wish to accept any change, choose an alternative tour or cancel and receive a refund, as applicable. In the unlikely event that you fail to tell us of your choice within a reasonable period of time we will be entitled to assume that you wish to cancel your booking and receive a full refund of all monies paid to us.

7. FIXTURE ARRANGEMENTS may have to be changed or cancelled before and after departure due to reasons that are outside our control, including bad weather or because the local Football Association may decide that a pre-arranged fixture arrangement cannot take place, either as arranged or at all. All fixture arrangements are governed by the rules of the host Football Association, of which we have no control. Furthermore, we have no control over the acts or omissions of other teams participating or their members, including no shows. If your fixture arrangement is affected or cancelled due to any of these reasons, the options set out above for major changes or cancellations will not be available. If your tour is changed in a major way or cancelled due to any of these reasons, we shall however endeavor to arrange another similar tournament or at least a friendly match to take place during your tour. No compensation or refunds will be payable if the cancellation or change to a fixture arrangement(s) is caused through bad weather or because of a decision by the local Football Association. We will however pay compensation of £300.00 per fixture if a fixture does not take place due our failure to use reasonable skill and care.

8. INSUFFICIENT NUMBERS: Insufficient numbers is the situation in which the minimum number of bookings required to run a tour or provide a tournament is not met. All tournaments are dependent on a minimum number of teams entering and the decision to cancel a tournament because of insufficient numbers may be made by the organisers just before the scheduled date of the event. Should a particular tournament not take place for this reason another suitable tournament (if available) will be offered to your group or friendly matches will be arranged instead.

9. FORCE MAJEURE: Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage or loss (as more fully described in clause 10(1) below) as a result of 'force majeure'. In these Booking Conditions Force majeure means unusual and unforeseeable circumstances beyond our control, the consequences of which neither we nor the suppliers of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riots, civil strife, terrorist activities, industrial disputes, natural disasters, pandemics and epidemics fire or adverse weather conditions, and all similar events beyond our control.

10. PRICES: We reserve the right to make changes to and correct errors in advertised prices at any time before your tour is confirmed. We will advise you of any error of which we are aware

and of the then applicable price at the time of booking. Once the price of your chosen tour has been confirmed at the time of booking, we will only increase or decrease it in the following circumstances. Price increases or decreases after booking will be passed on by way of a surcharge or refund. A surcharge or refund (as applicable) will be payable, subject to the conditions set out in this clause, if our costs increase or decrease as a result of transportation costs (e.g. fuel, scheduled airfares and any other airline surcharges which are part of the contract between airlines (and their agents) and the tour operator) or dues, taxes or fees payable for services such as landing taxes or embarkation or disembarkation fees at ports or airports increasing or decreasing or our costs increase or decrease as a result of any changes in the exchange rates which have been used to calculate the cost of your tour. Even in the above cases, only if the amount of the increase in our costs exceeds 2% of the total cost of your tour (excluding insurance premiums and any amendment charges), will we levy a surcharge. If any surcharge is greater than 10% of the cost of your tour (excluding insurance premiums and any amendment charges), you will be entitled to cancel your booking and receive a full refund of all monies you have paid to us (except for any amendment charges) or alternatively purchase another tour from us as referred to in clause 6 'Changes and Cancellations by us'. Although insurance (where purchased through us) does not form part of your contract with us or of any 'package', we will consider an appropriate refund of any insurance premiums you have paid us if you can show you are unable to use/reuse or transfer your policy in the event of cancellation or purchase of an alternative tour. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place. Are fund will only be payable if the decrease in our costs exceeds 2% as set out above. Where a refund is due, we will pay you the full amount of the decrease in our costs. You have 7 days from the issue date printed on the surcharge invoice to tell us if you want to cancel or purchase another tour. If you do not tell us that you wish to do so within this period of time, we are entitled to assume that you will pay the surcharge. Any surcharge must be paid with the balance of the cost of the tour or within 14 days of the issue date printed on the surcharge invoice, whichever is the later. We promise not to levy a surcharge within 30 days of the start of your tour. Please note, changes and errors occasionally occur: You must check the price of your chosen tour at the time of booking. All prices are inclusive of VAT (and/or the European equivalents) at the applicable rates.

11. LIABILITY: (1) We promise to make sure that the tour arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted tour arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted tour arrangements. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following: --the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or the act(s) and/or omission(s) of a third party not connected with the provision of your tour and which were unforeseeable or unavoidable or 'force majeure' as defined in clause 8 above.

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities, which your hotel, coach operator or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure and we have not agreed to arrange them and any excursion you purchase in resort. In addition, regardless of any wording used by us on our website, in any of our brochures or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract - and the laws and regulations of the country in which your claim or complaint occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature, which might lead a reasonable holidaymaker to refuse to take the tour in question.

(5) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us. Where we are found liable for loss of and/or damage to your luggage or personal possessions (including money), the maximum amount we will have to pay you is: £1500 per person affected unless a lower limitation applies to your claim under this clause or clause 10(6) below. For all other claims which do not involve death or personal injury, if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 10.

(6) Below this maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your tour. (a) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the convention or regulation which applies to the travel arrangements or hotel stay in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 899/2002 for national and international travel by air, the Athens convention for international travel by sea). Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money, which you have received or are entitled to receive from the transport provider or hotelier for the claim or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request.

(7) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses.

(8) You must provide our insurers and ourselves with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 15 below. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with our insurers and us if our insurers or we want to enforce any rights, which are transferred.

11. SPECIAL REQUESTS: If you have any special request, you must advise us in writing at the time of booking. Although we will endeavor to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met unless we have specifically confirmed this. For your own protection, you should obtain confirmation in writing from us that your request will be complied with (where it is possible for us to give this) if your request is important to you. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfillment of a particular request. All such bookings will be treated as 'standard' bookings subject to the above provisions on special requests. If you or any member of your party has any medical problem or disability, which may affect your tour, please, tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. In any event, you must give us full details in writing at the time of booking. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking, cancel when we become aware of these details.

12. BROCHURE ACCURACY: All information in this brochure is, to the best of our knowledge and belief, correct at the time of publication but we reserve the right to change any of the prices, services, or other particulars at any time before we enter into a contract with you. If there is any change, we will notify you before we enter into such contract. This brochure is our sole responsibility. It is not issued on behalf of and does not commit any independent organisation/carriers whose

services are featured in it. This brochure was published on 20th August 2008. The prices and booking conditions contained herein supersede all previous editions. These in turn may be superseded by subsequent editions.

13. DELAY OR DISRUPTION TO TRAVEL: All transport elements are arranged by our subsidiary company, Sports Tours Travel Ltd, and its sub-contractors. We regret we are not in a position to offer you any assistance in the event of delay at your outward or home ward point of departure. During any delay, any transport provider may provide appropriate meals etc. We cannot accept liability for any delay, which is due to any of the reasons set out in clause 10(1) of these booking conditions (which includes the behaviour of any passenger(s) for example, fails to check in or board on time). In addition, we will not be liable for any delay unless it has a significant effect on your holiday arrangements.

14. SUPPLIERS' CONDITIONS/SPORTING EVENTS: We do not own the accommodation, coaches, aircraft, ferries, sports grounds (whom are referred by suppliers) or other elements of your tour, which make up the package. All our suppliers have their own booking conditions, which are available on request. Their conditions or conditions of carriage must be accepted by yourselves as part of the contract. You should note that such conditions might include clauses excluding or limiting liability for injury, loss or damage to people and property.

15. COMPLAINTS: We very much hope that you and the group members will be satisfied with the tour. However, in the event that you are not, you must inform without delay our local representative or agent of the nature of your dissatisfaction so that they have the opportunity to put it right. You must also inform without delay the supplier of the service with which you are dissatisfied. If on your return you feel that the matter had not been dealt with satisfactorily, please write to us within 28 days setting out your complaint. Failure to follow the above procedure may result in either a reduction or extinction of any rights you may have to claim compensation from us. In the event that a dispute cannot be settled amicably, it may (if you so wish) be referred to the ATO Dispute Settlement Service (details on request) but only the group leader may bring a claim on behalf of a group. The ATO scheme provides a simple and inexpensive arbitration to bring the matter to a speedy anatomical conclusion. Please note: If you have any complaints regarding any football match or tournament, complaints must be addressed to the host Football Association as all tournaments and fixture arrangements are governed by the rules of the host Football Association. We have no control over these rules or the decisions of the Football Association and we cannot become involved in disputes of this type.

16. ACCOMMODATION PREFERENCES: Accommodation will be allocated wherever possible, on the basis of the preferences expressed on the booking form but your precise allocation cannot be guaranteed and we reserve the right to substitute alternatives.

17. LOSSES AND DAMAGE: You agree to indemnify us for all losses and/or damage suffered by us and/or our agents and/or our sub-contractors arising from any act or default on your part or the part of any group member.

18. BEHAVIOUR: If your behaviour or the behaviour of any group member or the group as a whole is such that in our opinion or in the opinion of our suppliers or agents, it is likely to be disruptive or dangerous or in breach of any applicable local laws or if you, any other group member or the group as a whole, appear unfit to travel by virtue of incapacity through drugs or alcohol, we reserve the right, in the absolute discretion of ourselves or any relevant supplier or agent to terminate immediately the provision of tour arrangements for the individual person or the group as a whole. This will include any return travel arrangements and in this event neither we nor our suppliers or agents shall be liable for any compensation or refund or reimbursement of expenses. Additionally, we reserve the right to cancel or terminate the tour without refund, compensation or reimbursement of expenses where (i) you have failed to disclose all material facts that are required by the booking form and these booking conditions or (ii) you have made a materially false statement on the booking form or (iii) persons other than group members are found in occupancy of the accommodation.

19. HEALTH & SAFETY: Our resorts have a legal obligation to adhere to and enforce applicable Health & Safety legislation. For this reason, not all facilities will necessarily be available to everyone. For example, there may be height restrictions on some rides at theme parks, or age restrictions governing the use of swimming pools in the absence of adult supervision. Please note, it is the requirements and standards of the country, in which any services, which make up your holiday are provided which apply to those services and not those of the UK. As a general rule, these requirements and standards will not be the same as the UK and may sometimes be lower.

20. PASSPORTS/VISA REQUIREMENTS: All members of your group need a passport to travel overseas. All passengers must possess a full, 10-year passport and this must be valid for at least 6 months after your date of return. If you need to apply for a passport, you should do so well in advance of your departure date. If a member of your group changes his or her name (for example, through marriage) between making a booking and actual travel, you must notify us immediately as we may need to issue certain travel documents in the new name. You should note that children and infants now need their own individual passports, except for where they are already named on a traveling parent's passport and where this will be valid until expiry of that passport. A visa is not required by British passport holders to enter any of the countries featured in our brochure except USA. However, non-British citizens or non-British passport holders should check the position in relation to passports and visas with their own Embassy/Consulate.

21. FINANCIAL PROTECTION: We are a member of the Association of Independent Tour Operators. The air tours in this brochure are ATOL Protected, since we hold an Air Travel Organisers Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 5631. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will make arrangements to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk. If your arrangements with us do not include flights, ATO will protect your holiday in the same way except where your contracted arrangements with us do not include transport to and from the UK. In this case, if already abroad, you will be returned to the point where your contracted arrangements with us commenced.

22. JURISDICTION AND GOVERNING LAW: A binding contract between us comes into existence when we dispatch our confirmation invoice to the party leader. We both agree that English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description, which arises between us (except as set out below). We both also agree that any dispute, claim or other matter of any description (and whether or not involving any personal injury) which arises between us must be dealt with under the ATO Arbitration Scheme (if the Scheme is available for the claim in question - see clause 15) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in your country of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any dispute, claim or other matter of any description which arises between us governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

23. EXCHANGE RATES: Prices in this brochure have been calculated using the following exchange rates against the Pound Sterling on the 1st August 2010. Euro?? Euro Sweden?? KronaDenmark??KroneUSA?? US Dollars??.

24. PHOTOGRAPHERS: During our tournaments, we have our own vetted photographers who take photographs during our event. The photographs taken may be purchased during your stay or after the event on www.sportstours.co.uk. A small selection of the photographs taken may be projected onto a large screen during our presentation event. Should any persons within your group prefer not to have your photograph taken, please inform our photographer at the Managers Meeting, which takes place on your day of arrival.

25. FLIGHT TIMINGS: The flight timings given on booking and detailed on your confirmation invoice are for general guidance only and are subject to change. The latest timings will be shown on your tickets, which will be dispatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs. We are not always in a position to confirm the coach type or age, airline, aircraft type and airport of destination, which will be used in connection with any coach or flight holiday. When this information is provided at the time of booking or subsequently, it is subject to change. Any such change will not entitle you to cancel or change to other arrangements without paying our normal charges.

26. YOUR INFORMATION: We need to collect certain personal details from you. Some of these personal details we need to pass on to the companies and organisations who need to know them so that your tour can be provided for example your airline, hotel, other supplier, credit/debit card company or bank) and so that you and your team can complete in the tournaments/tours tournaments you have booked. We would also like to store and use your personal details for future marketing purposes (for example, sending you a brochure or details of a promotion including by email). All details you give us in connection with your booking (including those relating to any disability or medical condition or your religious beliefs) will be kept but we will use only names and contact details for marketing purposes (unless you have indicated you would/would not be happy for us to do so (as applicable)). You are generally entitled to ask us what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed return for a fee. In certain limited circumstances we are entitled to refuse your request. tel: 01708344001 - www.sportstours.co.uk - email: info@sportstours.co.uk

sports tours booking form

group leader (Who must sign the booking form)

Name:
 Address:

 Postcode:
 Email Address:
 ☎ Mobile: Work:
 ☎ Evening: Fax:

tour details

Resort name:
 Arrival date: / / Return date: / / Number of nights

group details

Number of Adults Number of Children (U18)
 Number of infants under 3 Total number travelling (excl infants)

accommodation details

Unit Size	Blackpool Hotels	Camber Sands Southport / Pakefield			Woolacombe / Great Yarmouth Selsey / The Lake District / Isle of Wight				European Resorts	
		Apartments			Mobile Homes Chalets/Apartments				Bungalows Villas/Apartments	Hotels
		Budget	Classic	Club	Standard	Superior	Premier	Chalet		
2 berth		N/A	N/A	N/A	N/A	N/A	N/A	N/A		
3 berth		N/A	N/A	N/A	N/A	N/A	N/A	N/A		
4 berth										
5 berth										
6 berth										
7 berth			N/A							
8 berth			N/A							

Please indicate the number of units required.

team & fixture details

Team	Age Group	Year players born (e.g. 91/92 or 92/93)	Number of Players Born		Playing Standard	Number of Fixtures		Name of League	Shirt Colours	
			1st Yr	2nd Yr		Friendlies	Tournaments		1st Strip	2nd Strip
A										
B										
C										
D										

Please debit my debit/credit card for £

Card number:

Card valid from: / / Card expiry date: / /
 Issue Number: / / Security Code:

Name:

Billing Address:

Postcode:   

Signature: Date: / /

club details

Club name:
 Club Secretary:
 Address:

 Postcode: ☎Tel:
 Email Address:
 County of Affiliation:
 County Affiliation No:

travel arrangements

European Tours (please tick relevant box).

Ferry Eurotunnel Flight

meal arrangements

Please write in the number of people wanting:

Evening meal Evening meal only Bed & Breakfast
 + breakfast

I close a deposit as follows: -
 Provisional Deposit £250 (please tick)
 UK Tournaments: £25.00 per person for persons
 Coach Holidays: £40.00 per person for persons
 Flight Holidays: £95.00 per person for persons
 OVERALL TOTAL £

I am the group leader and I confirm that I am authorised on behalf of all the other members of the group, whether listed on this booking form or subsequently on the final numbers form. I further confirm that where group members are under 18 years of age, I am authorised by their parents/guardians to make this booking. I confirm that I have read and understood all the status disclosure document and insurance policy, terms and conditions general information pages on pages 8, 9, 10, 11, 60, 61 and 62 (UK Tournaments) and pages 22, 23, 24, 25, 60, 61 and 62 (European Holidays) as applicable, the relevant resort page(s), the insurance conditions (where applicable) and our booking conditions and that all members of your group agree to accept those conditions and other information. I confirm that all group members are aware of and agree to comply with health, visa and passport requirements and that all group members are fit to travel and participate in the tour as advertised. I confirm that I am over 18 years of age.

Signature: Date: / /